

FCI CORPORATE STRUCTURE

DEPARTMENTS

OPERATIONS

Description & Purpose: Ensures the completion of production processes, embodying company standards and values

Goal: To support and guide clients in breaking language barriers

POC: Manoella Kuriakose & Amber Farnum

EXECUTIVE

Description & Purpose: Advances and adapts corporate goals and values, directing company activities accordingly

Goal: To encourage successful and safe business functions for all stakeholders and resources

POC: Olga Glinka

CULTURE AND TALENT

Description & Purpose: Manages the internal and external team member life cycles

Goal: To establish and sustain mutually beneficial working relationships that align with company standards and core values

POC: Amber Farnum

FINANCIAL

Description & Purpose: Encapsulates all delineations of company financial processes

Goal: To set the company up for fiscal success and continued growth

POC: Irina Rajput

BUSINESS DEVELOPMENT

Description & Purpose: Cultivates and refines business growth and continued development

Goal: To promote growth in line with industry standards as well as the company's vision and core values

POC: Manoella Kuriakose & Katie Rose-Moody

INFORMATION TECHNOLOGY

Description & Purpose: Oversees and adapts company technology and digital infrastructure

Goal: To align company technology and platforms with business goals and industry advancements

POC: John Scavo

LEGAL

Description & Purpose: Oversees company adherence and compliance with statutes, agreements, and regulations

Goal: To ensure business is conducted in a manner that reflects lawful practices and the company's values

POC: Olga Glinka

DIVISIONS

OPERATIONS MANAGEMENT

Description & Purpose: Leads the business and stakeholders to ensure functionality, effectiveness, and overall satisfaction

Goal: To lead the operation to success by showcasing a strong example according to company goals and policies

PRODUCTION

Description & Purpose: Envelops functions needed for successful product (goods and services) fulfillment supply chain

Goal: To yield successful output of company goods and services throughout the production life cycle

ADMINISTRATIVE

Description & Purpose: Enacts company and facility-wide coordination to orchestrate business functions

Goal: To facilitate cross-departmentally, ensuring smooth running of the operation and company processes

HUMAN RESOURCES

Description & Purpose: Encompasses the employment life cycle

Goal: To maintain at-will employment relationships and records according to applicable guidelines and regulations

VENDOR MANAGEMENT

Description & Purpose: Encompasses vendor management supply chain

Goal: To engage and maintain effective supplier partnerships

ACCOUNTING

Description & Purpose: Surveys and manages monetary funding, spending, and upkeep

Goal: To analyze past financial allocations for consideration in future determinations and decision-making

FINANCE

Description & Purpose: Allocates company expenditures and revenue

Goal: To meet financial objectives and set the pathway for future successes

EXPERIENCE

Description & Purpose: Embodies and shapes company image and branding as well as secures a positive user experience

Goal: To encourage positive and effective interactions between the company and all parties

SALES

Description & Purpose: Links clients and potential partners with company goods and services

Goal: To identify, engage, and generate new leads and clientele

COMPLIANCE

Description & Purpose: Governs adherence to regulatory compliance and protocols

Goal: To ensure internal processes are upheld according to company and industry standards

IT SUPPORT

Description & Purpose: Administers and maintains company technological tools and infrastructure

Goal: To safeguard essential business functions and uphold a relevant technological environment

IT INNOVATION

Description & Purpose: Leads technology and infrastructure development and integration

Goal: To forecast, analyze, and implement technological advancements

CONTRACTS

Description & Purpose: Facilitates attainment of contracts as well as related guidance and upkeep across all departments

Goal: To fortify and align company practices and partnerships with the legal sector

MITIGATION AND LITIGATION

Description & Purpose: Serves as company representation for matters pertaining to law and legal outcomes

Goal: To lessen the possibility of negative visibility and outcomes

CERTIFICATION

Description & Purpose: Secures and upkeeps company and departmental certification and re-certification

Goal: To encourage an advantageous business environment that strives for continued achievements

SUBDIVISIONS

PROJECT MANAGEMENT

Description & Purpose: Drives products throughout entire life cycle

Goal: To deliver the best possible customer service while fulfilling client needs for goods or services

QUALITY ASSURANCE

Description & Purpose: Maintains and ensures the output quality of company goods

Goal: To output the best possible yielded goods according to company and industry document quality standards

TEAM MEMBER RELATIONS

Description & Purpose: Facilitates team member employment relationship with the company as well as safety and comfort

Goal: To foster an employment relationship between company and team that allocates for mutual respect and understanding during all employment stages

TEAM DEVELOPMENT

Description & Purpose: Fosters company and individualized growth planning and team development

Goal: To cultivate an enriching environment that engages growth and diversity

COMPENSATION & BENEFITS

Description & Purpose: Administers compensation and benefits for all employees, including management of eligibility, issuance, and mitigation

Goal: To ensure fair and equitable compensation for work performed with and for the company

VENDOR RELATIONS

Description & Purpose: Manages the vendor life cycle and relationship with the company

Goal: To foster and maintain relationships and records between suppliers and the company

VENDOR VALIDATION

Description & Purpose: Facilitates screening and development processes with company vendors

Goal: To assess and validate background qualifications as well as develop supplier skills and potential

SOLUTIONS

Description & Purpose: Crafts customized solutions and quotes for current and prospective clients

Goal: To provide support and guidance for clients utilizing company and industry knowledge